

Touch Tone Teller Menu Chart

281.964.1724 / 800.346.6428

Top Menu

- 1-Experienced
- 2- Spanish Users
- 3-General Information
- 4-Instructions
- 5-Vendor Authorization

Main Menu

- 1-Transactions
- 2 - Inquiries
- 3 - PIN Change
- 4-General Information
- 5-Next Member Number
- * - Repeat Menu

3-General Info

- 1-Office Hours/Locations
- 2-Interest Rates

5-Vendor Auth

- 1-Expert Menus
- 2-Novice Menus

1-Transactions

- 1-From Draft Acct
- 2-From Share Acct
- 3-From LOC Acct

2-Inquiries

- 1-Balance on All Accts
- 2-Draft Inquiries
- 3-Share Inquiries
- 4-Loan Inquiries
- 5-Credit Card Inquiries

3-Change PIN

Caller can customize their PIN number

4 - General Info

- 1 - Office Hours/Locations
- 2 - Interest Rates

5 - Next Member #

Allows caller to enter a new member number and PIN

1-From Draft Acct

- 1-Xfer to Loan
- 2-Xfer to Share
- 3-Xfer to Draft
- 4-Xfer to Credit Card
- 5-Xfer to Member
- 6-Withdrawal by Check
- 7-Reorder Check/Draft
- 8-Stop Draft
- 9-Change Draft ID

2-From Share Acct

- 1-Xfer to Loan
- 2-Xfer to Share
- 3-Xfer to Draft
- 4-Xfer to Credit Card
- 5-Xfer to Member
- 6-Withdrawal by Check
- 7-Change Share ID

3-From LOC

- 1-Withdrawal by Check
- 2-Xfer to Draft
- 3-Xfer to Share
- 4-Xfer to Member
- 5-Stop Draft
- 6-Change LOC ID

2-Draft Inquiry

1-Acct Balance

2-Withdrawal Inquiry

- 1-Specific Draft Paid
- 2-Recent Withdrawals
- 3-Last 5 Drafts Paid
- 4-Change Draft ID

3-Deposit Inquiry

- 1-Recent Deposits
- 2-Last 3 Payroll Deposits
- 3-Change Draft ID

4-ATM and Debit Card Transactions

5- POS Authorization Hold Inquiry

6-Dividend Inquiry

- 1-Current Dividend
- 2-YTD/Prior Year Dividend
- 3-Change Draft ID

7-All Transactions

8-Change Draft ID

3-Share Inquiry

1-Acct Balance

2-Withdrawal Inquiry

3-Deposit Inquiry

- 1-Recent Deposits
- 2-Last 3 Payroll Deposits
- 3-Change Share ID

4-ATM Transactions

5-POS Authorization Hold Inquiry

6-Dividend Inquiry

- 1-Current Dividend
- 2-YTD Dividend
- 3-Change Share ID

7-All Transactions

8-Change Acct ID

4-Loan Inquiry

- 1-Loan Balance
- 2-All Loan Balances
- 3-LOC Available
- 4-Payoff Inquiry
- 5-Interest Inquiry

5-Credit Card Inquiry

- 1-Balance Inquiries
- 2-Payment Inquiries

6-Tax Favored Inquiry

- 1-Contributions
- 2-Distributions
- 3-Change ID

